Community Mediation Maryland’s Programs

AmeriCorps Service
CMM supports and manages AmeriCorps members who serve as mediation specialists in local community mediation centers for one or more years.

Projects & Partnerships
CMM expands the reach of community mediation by designing pilot projects and creating partnerships with State agencies. Two of many exciting current examples include:
- The Re-Entry Mediation Project with DPSCS, through which mediators help inmates make plans with their family members or other support people pre-release
- The Individualized Education Plan (IEP) Facilitation Project with MSDE through which facilitators help families of special education students and school administration resolve their conflicts.

Training & Quality Assurance
CMM offers an array of basic, advanced, refresher, and in-service trainings for volunteer community mediators in Maryland. In addition, CMM trains government and nonprofit groups contractually.
To help ensure ongoing excellence, CMM provides an in-depth Performance-Based Evaluation process to certify mediators, and a mentorship pairing service.

Research & Advocacy
CMM and Executive Director Lorig Charkoudian is a leading voice in conflict resolution research nationally, and in mediation-related policy-making in Maryland. CMM hosts an annual Legislative Education Day through which mediators teach their state officials about the power of community mediation.

Conflicts that can be mediated...
in community mediation centers include (but are not limited to):
- **Neighborhood** disputes (such as noise, property, animals, lifestyle differences)
- **Interpersonal** disputes (including assaults, harassment, love triangles, and strained friendships)
- **Employment** disputes (such as coworker disputes, supervisor/employee conflicts)
- **Business** disputes (including business/neighbor and business/customer)
- **Family** disputes (including couples, custody, siblings, cross-generational, and parent-teen conflicts)
- **Landlord-tenant** disputes
- **Roommate/housemate** disputes
- **School** disputes (such as those among students and/or between parents and administration)
- **Neighborhood association** disputes
- **Land use** disputes

The mission of CMM is to advance collaborative conflict resolution in Maryland through educating the public, providing training and quality assurance, conducting research and creatively applying mediation to social challenges.
Community Mediation Centers in Maryland

Anne Arundel County
Anne Arundel Conflict Resolution Center
2666 Riva Road, #110  ·  Annapolis, MD 21401
(410) 266-9033  ·  programs@aacrc.info
www.AACRC.info

Baltimore City
City of Baltimore Mediation Center
201 N. Charles Street  ·  Baltimore, MD 21201
(410) 396-3370  ·  mediation@baltimorecity.org
www.baltimorecity.org

Baltimore County
Conflict Resolution Center of Baltimore County
P.O. Box 1134  ·  Cockeysville, MD 21030
(443) 297-7897  ·  mediation@CRCBaltimoreCounty.org
www.CRCBaltimoreCounty.org

Calvert County
Community Mediation Center - Calvert County
225 N. Main Street  ·  Prince Frederick, MD 20678
(410) 224-3003  ·  info@calvertmediation.org
www.Calvert-Mediation.org

Caroline, Dorchester & Talbot Counties
Mid Shore Community Mediation Center
8626 Brooks Drive, #204  ·  Snow Hill, MD 21860
(410) 528-2572  ·  info@midshoremediation.org
www.MidShoreMediation.org

Carroll County
Carroll County Community Mediation
255 Clifton Blvd., #311  ·  Westminster, MD 21157
(410) 848-9764  ·  carrolcmediation@carrollcc.edu
www.CarrollCC.edu/Mediation

Cecil County
Cecil County Community Mediation Center
224 E Main Street, #110  ·  Elkton, MD 21921
(443) 207-2519  ·  info@cecillumediation.org
www.cecillumediation.org

Charles County
Charles County Mediation Center
at the College of Southern Maryland
8730 Mitchell Road, P.O. Box 910
La Plata, MD 20646
(301) 539-4898  ·  mediation@csmd.edu
www.CSMD.edu/Community/Mediation

Harford County
Harford County Community Mediation Program
125 N. Main Street  ·  Bel Air, MD 21014
(410) 638-4807  ·  njackson@harfordcountymd.gov
www.HarfordMediation.org

Howard County
Mediation and Conflict Resolution Center
of Howard County
9770 Patuxent Woods Dr, #306  ·  Columbia, MD 21046
(410) 518-7693  ·  info@merchoward.org
www.merchoward.org

Kent & Queen Anne's Counties
Community Mediation Upper Shore, Inc.
P.O. Box 602  ·  Chestertown, MD 21620
(410) 810-9188  ·  info@cmusmediation.org
www.CMUSmediation.org

Kentucky & Queen Anne’s Counties
Kent County Mediation Upper Shore, Inc.
P.O. Box 602  ·  Chesterfield, MD 21620
(410) 810-9188  ·  info@cmusmediation.org
www.kcmusmediation.org

Kentucky & Queen Anne’s Counties
Queen Anne’s County Mediation Committee
P.O. Box 602  ·  Chestertown, MD 21620
(410) 810-9188  ·  info@cmusmediation.org
www.cmusmediation.org

Montgomery County
Conflict Resolution Center of Montgomery Co.
4805 Edgemoor Lane, 2nd Floor
Bethesda, MD 20814
(301) 628-0177  ·  info@crcmc.org
www.CRCMC.org

Prince George’s County
Prince George’s Community Collaborative
Resolution Center
310 Tulip Avenue  ·  Takoma Park, MD 20912
(301) 690-0116  ·  pgrresolutioncenter@gmail.com
www.PGCCRC.org

Somerset, Wicomico & Worcester
Tri Community Mediation
231 West Main St  ·  Salisbury, MD 21801
(410) 528-7124  ·  tcm@tricommunitymediation.org
www.TriCommunityMediation.org

St. Mary’s County
Community Mediation of St. Mary’s Co.
P.O. Box 853  ·  Leonardtown, MD 20650
(301) 475-9118  ·  st.marys.mediation@gmail.com
www.CommunityMediationSMC.org

Washington County
Mediation First
82 W Washington Street, #309
Hagerstown, MD 21740
(240) 200-4108  ·  info@mediation1st.org
www.choosemediation1st.org

Community Mediation...• Gives people a chance to speak, to be heard, and to hear each other.
• Provides an opportunity for people to understand each other and transform their relationship.
• Ensures that participants make their own decisions about the outcome of their conflict.
• Assists people in developing long-term solutions that meet the needs of everyone involved.

Many Centers also provide...
• Meeting Facilitation
• Multi-Party Community-Wide Collaborative Planning
• Community Conferencing
• Conciliation and Conflict Consultation

In Community Mediation Centers...• The mediators are highly trained volunteers who represent the diversity of the community they serve.
• The mediation occurs at a time and place convenient to the participants.
• The mediation is provided at no charge or on a sliding scale. No one is turned away for inability to pay.