

# Community Mediation Maryland's Programs

## AmeriCorps Service

CMM supports and manages AmeriCorps members who serve as mediation specialists in local community mediation centers for one or more years.



## Projects & Partnerships

CMM expands the reach of community mediation by designing pilot projects and creating partnerships with State agencies. Two of many exciting current examples include:

- The Re-Entry Mediation Project with DPSCS, through which mediators help inmates make plans with their family members or other support people pre-release
- The Individualized Education Plan (IEP) Facilitation Project with MSDE through which facilitators help families of special education students and school administration resolve their conflicts.

## Training & Quality Assurance

CMM offers an array of basic, advanced, refresher, and in-service trainings for volunteer community mediators in Maryland. These are accessed through local mediation centers. In addition, CMM trains government and nonprofit groups contractually.

To help ensure ongoing excellence, CMM provides an in-depth Performance-Based Evaluation process to certify mediators, and a mentorship pairing service.



## Research & Advocacy

CMM and Executive Director Lorig Charkoudian is a leading voice in conflict resolution research nationally, and in mediation-related policy-making in Maryland. CMM hosts an annual Legislative Education Day through which mediators teach their state officials about the power of community mediation.

## Conflicts that can be mediated...

in community mediation centers include (but are not limited to):

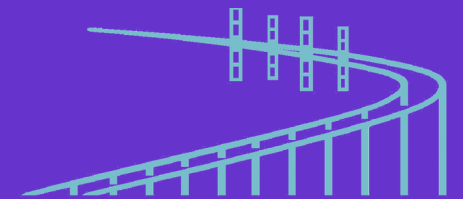
- **Neighborhood** disputes (such as noise, property, animals, lifestyle differences)
- **Interpersonal** disputes (including assaults, harassment, love triangles, and strained friendships)
- **Employment** disputes (such as coworker disputes, supervisor/employee conflicts)
- **Business** disputes (including business/neighbor and business/customer)
- **Family** disputes (including couples, custody, siblings, cross-generational, and parent-teen conflicts)
- **Landlord-tenant** disputes
- **Roommate/housemate** disputes
- **School** disputes (such as those among students and/or between parents and administration)
- **Neighborhood association** disputes
- **Land use** disputes

This brochure was produced with generous support from MACRO, the Maryland Judiciary's Mediation and Conflict Resolution Office.

Rev. 5/2021

# GOT CONFLICT?

# Try Mediation



Community Mediation Maryland

*your conflict, your solutions*

301-270-9700

888-826-2262

[www.MDMediation.org](http://www.MDMediation.org)

The mission of CMM is to advance collaborative conflict resolution in Maryland through educating the public, providing training and quality assurance, conducting research and creatively applying mediation to social challenges.

# Community Mediation Centers in Maryland

## Anne Arundel County

Anne Arundel Conflict Resolution Center  
2666 Riva Road, #130 · Annapolis, MD 21401  
(410) 266-9033 · [programs@aacrc.info](mailto:programs@aacrc.info)  
[www.AACRC.info](http://www.AACRC.info)

## Baltimore City

Baltimore City Mediation Center  
3333 Greenmount Ave · Baltimore, MD 21218  
(410) 467-9165  
For information: [info@communitymediation.org](mailto:info@communitymediation.org)  
For mediation: [cmcoordinator1@communitymediation.org](mailto:cmcoordinator1@communitymediation.org)  
[www.CommunityMediation.org](http://www.CommunityMediation.org)

## Baltimore County

Conflict Resolution Center of Baltimore County  
P.O. Box 1134 · Cockeysville, MD 21030  
(443) 297-7897  
[mediation@crcbaltimorecounty.org](mailto:mediation@crcbaltimorecounty.org)  
[www.CRCBaltimoreCounty.org](http://www.CRCBaltimoreCounty.org)

## Calvert County

Community Mediation Center - Calvert County  
P.O. Box 1842 · Prince Frederick, MD 20678  
(443) 295-7456 · [calvertmediation@gmail.com](mailto:calvertmediation@gmail.com)  
[www.Calvert-Mediation.org](http://www.Calvert-Mediation.org)

## Caroline, Dorchester & Talbot Counties

Mid Shore Community Mediation Center  
8626 Brooks Drive, #204 · Easton, MD 21601  
(410) 820-5553 · [info@midshoremmediation.org](mailto:info@midshoremmediation.org)  
[www.MidShoreMediation.org](http://www.MidShoreMediation.org)

## Carroll County

Carroll County Community Mediation  
255 Clifton Blvd., #311 · Westminster, MD 21157  
(410) 848-1764 · [cccmc@carrollcc.edu](mailto:cccmc@carrollcc.edu)  
[www.CarrollCC.edu/Mediation](http://www.CarrollCC.edu/Mediation)

## Cecil County

Cecil County Community Mediation Center  
224 E Main Street, #110 · Elkton, MD 21921  
(443) 207-5159 · [info@cecilmediation.org](mailto:info@cecilmediation.org)  
[www.cecilmediation.org](http://www.cecilmediation.org)

## Charles County

Charles County Mediation Center  
at the College of Southern Maryland  
8730 Mitchell Road, P.O. Box 910  
La Plata, MD 20646  
(301) 539-4689 · [mediation@csmd.edu](mailto:mediation@csmd.edu)  
[www.CSMD.edu/Community/Mediation](http://www.CSMD.edu/Community/Mediation)

## Harford County

Harford County Community Mediation Program  
125 N. Main Street · Bel Air, MD 21014  
(410) 638-4807 · [njjackson@harfordcountymd.gov](mailto:njjackson@harfordcountymd.gov)  
[www.HarfordMediation.org](http://www.HarfordMediation.org)

## Howard County

Mediation and Conflict Resolution Center  
of Howard County  
9770 Patuxent Woods Dr, #306 · Columbia, MD 21046  
(443) 518-7693 · [info@merchoward.org](mailto:info@merchoward.org)  
[www.merchoward.org](http://www.merchoward.org)

## Kent & Queen Anne's Counties

Community Mediation Upper Shore, Inc.  
P.O. Box 692 · Chestertown, MD 21620  
(410) 810-9188 · [info@cmusmediation.org](mailto:info@cmusmediation.org)  
[www.CMUSmediation.org](http://www.CMUSmediation.org)

## Montgomery County

Conflict Resolution Center of Montgomery Co.  
4805 Edgemoor Lane, 2nd Floor  
Bethesda, MD 20814  
(301) 652-0717 · [info@crcmc.org](mailto:info@crcmc.org)  
[www.CRCMC.org](http://www.CRCMC.org)

## Prince George's County

Prince George's Community Collaborative  
Resolution Center  
310 Tulip Avenue · Takoma Park, MD 20912  
(301) 690-0116 · [pgresolutioncenter@gmail.com](mailto:pgresolutioncenter@gmail.com)  
[www.PGCCRC.org](http://www.PGCCRC.org)

## Somerset, Wicomico & Worcester

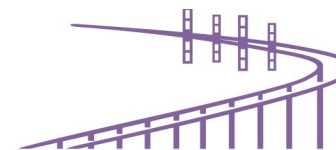
Tri Community Mediation  
231 West Main St · Salisbury, MD 21801  
(410) 548-7174 · [tcm@tricomunitymediation.org](mailto:tcm@tricomunitymediation.org)  
[www.TriCommunityMediation.org](http://www.TriCommunityMediation.org)

## St. Mary's County

Community Mediation of St. Mary's Co.  
41620 Courthouse Drive [Rear Entrance]  
P.O. Box 853 · Leonardtown, MD 20650  
(301) 475-9118  
[st.marys.mediation@gmail.com](mailto:st.marys.mediation@gmail.com)  
[www.CommunityMediationSMC.org](http://www.CommunityMediationSMC.org)

## Washington County

Mediation First  
82 W Washington Street, # 309  
Hagerstown, MD 21740  
(240) 200-4108 · [info@mediation1st.org](mailto:info@mediation1st.org)  
[www.choosemediation1st.org](http://www.choosemediation1st.org)



COMMUNITY MEDIATION MARYLAND

*your conflict, your solutions*

301-270-9700

888-826-2262

[www.MDmediation.org](http://www.MDmediation.org)

## Community Mediation...

- Gives people a chance to speak, to be heard, and to hear each other.
- Provides an opportunity for people to understand each other and transform their relationship.
- Ensures that participants make their own decisions about the outcome of their conflict.
- Assists people in developing long-term solutions that meet the needs of everyone involved.

## In Community Mediation Centers...

- The mediators are highly trained volunteers who represent the diversity of the community they serve.
- The mediation occurs at a time and place convenient to the participants.
- The mediation is provided at no charge or on a sliding scale. No one is turned away for inability to pay.

## Many Centers also provide...

- Meeting Facilitation
- Multi-Party Community-Wide Collaborative Planning
- Community Conferencing
- Conciliation and Conflict Consultation