



Overview of CMM Resources and Services

Are you writing a grant?

- [Research studies](#)
- [Research summaries to quote](#)
- Financials: [Leslie Overholser](#) can help you.

Are you managing mediation cases?

[Best Practices for Managing Cases](#)

Are you doing mediation online?

[Materials for online mediation](#)

Are you working on programs?

Police

- [Webinar](#) on police complaint mediation, police youth dialogue circles, and collaborative dialogue for policy change
- Police Complaint [Model Policies](#)
- Standard Police Complaint Mediation MOU: [MOU](#)
- Police Complaint Mediation Regulations: [Regs](#)
- Video on [Police Youth Dialog Circles](#)
- [Fact Sheet](#) on Mediation as an Alternative to Calling 911
- [“Should I Call The Police If I Have A Noise Complaint?”](#) HuffPost article

For further assistance with police-related programs, contact [Tracee Ford](#)

Conflict in Schools

- Conflict Management Training: [general overview](#)
- Student-Student Mediation: [general overview](#)
- Attendance Mediation: [brochure](#)
- Dialogue Circles: [general overview](#)
- [Video on Police Youth Dialog Circles](#)
- [Standard MOU](#) for school programming
- [Infographic](#) explaining disruption strategies for “School to Prison Pipeline”:

For further assistance with school-related programs, contact [Joanna Woodson](#)

Caregivers

- [Video on Caregiver Mediation](#)
- [Video on Family Medical Mediation](#)
- [Caregiver Mediation Brochure](#)

For further assistance with caregiver-related programs, contact [Lorig Charkoudian](#) or [Leslie Overholser](#)

Re-entry Mediation

- Website <http://re-entrymediation.org/> provides:
 - Outreach material from the [media](#) and [articles](#)
 - [Program evaluation results](#)
 - [Program development material and best practices](#)
- [Re-entry mediation demonstration video](#)
- [Re-Entry Mediation Brochure](#)
- Re-Entry Mediation DPSCS MOU

For further assistance with re-entry-related programs, contact [Lorig Charkoudian](#) or [Akida Jones-Mensah](#)

Criminal Misdemeanor/State's Attorney Mediation

- [Criminal Mediations Best Practices Work Group paper](#)
- [Research on criminal misdemeanor mediation](#)

For further assistance with criminal misdemeanor-related programs, contact [Lorig Charkoudian](#)

Special Education

- [Independent IEP Facilitation Brochure](#)
- [FAQ about IEP facilitations](#)
- IEP Facilitation [video](#)
- [Multi-Center IEP Procedure](#)

For further assistance with special education-related programs, contact [Joanna Woodson](#)

Substance Abuse Recovery

- [Best Practices](#)
- [Baltimore City Drug Treatment Court Enhancement Project Final Report](#)
- [Community Mediation Maryland Conflict Management Training Evaluation Summary](#)

For further assistance with substance abuse-related programs, contact [Lorig Charkoudian](#)

Child Access

- [Introduction to Family Medical Mediation video](#)
- [Parenting plan mediation demonstration video](#)
- [Parenting Plan Virtual Mediation Demonstration](#)

For further assistance with child access-related programs, contact [Tracee Ford](#)

Veterans & Military

- [Veterans Mediation Brochure](#)

For further assistance with veterans and military-related programs, contact [Lorig Charkoudian](#)

Are you doing outreach?

Social media materials: [Templates](#)

Videos that show mediation are available on the [CMM Youtube channel](#):

- [Community Mediation Maryland PSA](#)
- [Community Members Intervening in Conflict](#)
- [Youth/Police Positive Relationships](#)
- [Re-entry Mediation](#)
- [Family Medical Mediation](#)

Other links:

- [Video on Police Youth Dialog Circles](#)
- [Video on Caregiver Mediation](#)

Are you looking for guidance on fundamentals of Community Mediation?

- [How a Community Mediation Center Uses the 10 Point Model](#)
- [The Maryland Standards of Conduct for Mediators](#)
- [Maryland Mediation Confidentiality Act](#)

Are you managing volunteers?

[Best Practices for Volunteers Management](#)

Are you looking for mentors for your mediators?

[CMM Mentorship Program Participation Agreement](#)

For further information on the mentoring program, contact [Tracee Ford](#)

What is CMM's mentorship program?

[Find out here.](#)

Do you want to get your mediators certified in the Inclusive Mediation Model?

- [What is Performance Based Evaluation?](#)
- [Apply for mentorship here.](#)

Do you have questions about CMM's trainings?

- [Trainings that CMM offers to centers](#)
- [How to become a trainer](#)
- [CMM training calendar](#)

To add your center's events to the calendar, contact [Office and Events Coordinator](#)

Links to online trainings on CMM's Youtube channel:

- [Training Mediation Video](#)
- [CMM Online Basic Mediation Demo](#)
- [Mediators and Neutrality](#)
- [Mediators and Humility](#)
- [Mediators And Social Justice](#)
- [Inclusive Listening In-Service](#)
- [Parenting Plan Mediation Demonstration](#)
- [Parenting Plan Virtual Mediation Demonstration](#)

Conflict Management Trainings:

- [What is Conflict?](#)
- [Listening When It's Hard To](#)
- [Asking Questions Without Making Things Worse](#)

Radical Listening Series:

- [Part 1: Listening When It's Hard To](#)
- [Part 2: Speaking When Emotions are High](#)
- [Part 3: Questions that Encourage Understanding](#)

Other links:

- [Re-entry Mediation Demonstration](#)

Are you thinking about recruiting AmeriCorps members?

[Overview of CMM's AmeriCorps program](#)

[What can AmeriCorps members not work on?](#)

What AmeriCorps members are working on in 2023-24:

- Mediation Intake & Case Management
- School-based Mediation & Conflict Resolution Workshops – [Read an Education Story](#)
- Prisoner Re-entry Mediation – [Read a Re-entry Story](#)